

# HEALTH CHART



## 1 HYGIENE - PROTECTION

- Regular cleaning and disinfection of apartments between rentals.
- Reinforced cleaning with disinfectant, virucid products (Information of products used available on site) with systematic ventilation of the apartments.
- Cleanings carried out by a professional team equipped with adapted equipment, trained and briefed according to standard hygiene specifications.

## 2 ORGANISING YOUR ARRIVAL

- Regulation at the entrance of the agency.
- Organisation of arrival and departure flows.
- Distancing markers in agencies.

## 3 AMENAGEMENT OF OUR AGENCY

- Plexiglas protection.
- Protective equipment for all our teams (masks, visors, sanitisers...).
- Hand sanitisers for your use while in our agencies.
- Systematic disinfection of the reception area and work surfaces (CB terminal, handles...)



## 4 ARRIVING PROCEDURE

- Creating an arrival guidance that respects the safety guidelines in force.
- Communication measures by email or SMS before you arrive.

## 5 BENEFIT FROM A SECURE ARRIVAL

- Setting up of administrative procedures ahead of your stay so you can enjoy your holiday in complete serenity.
- Information for check in procedures and payment ahead of arrival.

## 6 AGENCY STAFF

- Our reception staff are trained and equipped for health safety.
- Implementation of a pre-prepared response plan for monitoring cases of illness or suspicion of illness, identifying contacts, and implementing quarantine procedures.

## 7 DESIGNATION OF A COVID ORGANISOR

- This person will be responsible for deploying and enforcing health safety measures, training staff and responding to public health authorities.
- They will ensure the supply of necessary equipment, the proper precautions and planning in compliance with the necessary health procedures as well as the answering of questions from employees and customers.
- They are the guarantor of the proper implementation of the management response plan in the case of a suspected contamination.